Sinclair College 444 West Third Street Dayton, Ohio 45402

Program Specific Information Packet

Associate Degree Dental Hygiene (DEH.S.AAS) Information Packet

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Please contact the Dental Health Sciences Department for specific information regarding program enrollment or possible waiting lists for entry into the limited-enrollment courses within the program.

It is mandatory that you to speak with an *ACADEMIC ADVISOR*, (937) 512-3700, Building 10, to make sure you are scheduling the correct classes and to receive counseling on your program choice. You can also visit their website for additional information at http://www.sinclair.edu/services/advising/



Dental Health Sciences **Dayton Campus** 444 West Third Street Dayton, OH 45402 (937) 512-2779

Dear Prospective Dental Hygiene Student:

Thank you for your interest in the Sinclair College Dental Hygiene Program. The program is designed to successfully prepare students to enter the dental profession in any one of the designated roles of the dental hygienist as defined by the American Dental Hygienists' Association and be employed in a variety of settings. At the completion of this program, you will be prepared for National, Regional, and State examinations.

The information contained in this packet will help you prepare for entry into the limitedenrollment courses. Please review it thoroughly.

Best wishes in the pursuit of your educational goals.

Bonita J. Kipling, DDS, Interim Chair

Bonita J King. DDs

Dental Health Sciences Phone: 937.512.2779 Fax: 937.512.3840 bonita.kipling@sinclair.edu By declaring Dental Hygiene as your major you agree to the following and acknowledge having read this:

Dental Hygiene (DEH) Acknowledgement of Interest

Dental Hygiene (DEH) Acknowledgement of Interest
Please initial EACH statement in the block to indicate your agreement with the statement:
I have a copy of and understand the Sinclair Community College Dental Hygiene Program's Questions and Answers for Prospective Students and am aware of the specific physical requirements necessary to perform dental hygiene functions. I will contact the Department of Accessibility Services if I need to request special accommodations <u>prior</u> to my entrance to the cohort program.
I understand that enrollment in the Dental Hygiene program involves expenses beyond tuition and books, including additional fees for dental instruments (kit to be built by Sinclair)/supplies, liability insurance, and other costs. The estimated cost for those items is \$11,000 and will be incurred when I begin the program's technical courses with limited enrollment. There are additional costs for board examinations and licensure.
I understand this program is time-intensive and that I will be advised to NOT work while in the dental hygiene program's technical courses with limited enrollment. The department recommends that I prepare for future expenses PRIOR to starting the technical courses with limited enrollment. If I need financial assistance, I should contact the Financial Aid office.
I am aware that I must comply with physical examination, immunization, and CPR requirements prior to enrolling in the program's technical courses with limited enrollment and the associated costs are my responsibility. A checklist of those requirements is included in this packet.
I understand that as a student in the dental hygiene program, I will also be required to be a patient/partner for classmates in dental hygiene labs and clinicals.
I understand the Dental Hygiene Clinic will accept patients from the general population, some of whom may have or may be at risk for blood borne infectious disease(s) and that I may be assigned to treat them.
I understand that according to various sections of the Ohio Law and Regulations for certification and licensing boards, persons convicted of a felony or of a misdemeanor related to alcohol/drugs may not be able to take the licensing or certification examinations or may have restrictions placed on their ability to practice in their profession. Further, they may be refused acceptance for placement by an off-campus clinical site. If I need more information, I will contact the Ohio State Dental Board and/or the applicable Board for another State in which I plan to practice.
I understand this program is 6 semesters (with 5 semesters of limited-enrollment courses) and will involve my taking classes full-time during the summer session between my first and second year of dental hygiene.
I release Sinclair Community College to evaluate other college transcripts and review information concerning my academic eligibility for the dental hygiene program.
I understand it is my responsibility to contact Sinclair Community College's Registration Office if I have a change in my address and/or phone number. If the department is unable to reach me after several attempts, I will be passed over on the waiting list for entry to the program's technical courses with limited enrollment.
Initial/Date:

DEH Sinclair Community College

Dental Hygiene Curriculum

Program Prerequisites to qualify for limited enrollment courses

Subject Code	Course Number	Course Title	Credit Hours	Non- Tech	Tech
ENG	1101	English Composition I	3	3	
ALH	1101	Introduction to Healthcare Delivery	2	2	
BIO	1141	Principles of Anatomy & Physiology I	4	4	
MAT	1130	Mathematics for Health Sciences or any OTM	3	3	
DEH	1102	Introduction to Dental Hygiene	1	1	
		Totals	13	13	

You are strongly encouraged to complete all bolded classes prior to entry into program.

Semester 1

Subject	Course	Course Title	Credit	Non-	Tech
Code	Number		Hours	Tech	
DEH	1202	Head, Neck & Dental Anatomy	3		3
DEH	1203	Lab for Head, Neck & Dental	0		0
		Anatomy			
DEH	1204	Preclinical Dental Hygiene I	4		4
DEH	1205	Lab for Preclinical Dental	0		0
		Hygiene I			
DEH	1206	Nutrition & Oral Health	2	2	0
DEH	1304	Oral Histology & Embryology	1		1
BIO	2205	Microbiology	4	4	
BIO	1242	Principles of Anatomy &	4	4	
		Physiology II			
		Totals	18	10	8

Semester 2

Subject	Course	Course Title	Credit	Non-	Tech
Code	Number		Hours	Tech	
DEH	1302	Preclinical Dental Hygiene II	4		4
DEH	1303	Lab for Preclinical Dental	0		0
		Hygiene II			
DEH	1305	Medical Emergencies In Dental	1		1
		Practice			
DEH	1306	General & Oral Pathology	4		4
DEH	1308	Dental Radiology	3		3
DEH	1309	Lab for Dental Radiology	0		0
		Totals	12		12

Semester 3

Subject	Course	Course Title	Credit	Non-	Tech
Code	Number		Hours	Tech	
DEH	2402	Clinical Dental Hygiene I	1		1
DEH	2403	Dental Hygiene Clinic I	1		1
DEH	2504	Dental Hygiene Research	2		2
PSY	1100	General Psychology	3	3	
		Totals	7	3	4

Semester 4

Subject	Course	Course Title	Credit	Non-	Tech
Code	Number		Hours	Tech	
DEH	2502	Pharmacology in Dental Practice	2		2
DEH	2503	Pain Control in Dental Practice	1		1
DEH	2506	Dental Materials	2		2
DEH	2507	Lab for Dental Materials	0		0
DEH	2508	Clinical Dental Hygiene II	2		2
DEH	2509	Dental Hygiene Clinic II	3		3
		Totals	10	0	10

Semester 5

Subject	Course	Course Title	Credit	Non-	Tech
Code	Number		Hours	Tech	
DEH	2601	Community Dental Health	1	1	0
DEH	2602	Clinical Dental Hygiene III	1		1
DEH	2603	Dental Hygiene Clinic III	3		3
DEH	2604	Dental Hygiene Practice	1		1
SOC	1101	Introduction to Sociology	3	3	
		Totals	9	4	5

Total credit hours: 69 (39 technical; 30 non-technical)

Program specific requirements: Provide evidence of completion of high school level chemistry within the past five years with a grade of "C" or better **OR** completion of CHE 1111 (Introduction to Chemistry I) with a "C" or better (**see** *Five Year Rule*).

Mat 1130 (see Five Year Rule).

FIVE YEAR RULE:

When a student is admitted to the program and the BIOs and/or CHE 1111 or high school chemistry will be more than 5 years old BEFORE they start the program, they are required to retake the BIOs and/or CHE 1111 before their cohort starts.

Required pre-requisite courses must be completed to be eligible for program admission

All courses must be completed with a "C" or higher.

Non-DEH courses (shown above in bold) may be completed prior to acceptance into the program.

IT IS MANDATORY that you speak with an **ACADEMIC ADVISOR** @ (937) 512-3700 (Building 10), to make sure you are scheduling the correct classes for your program of choice. Also visit their website for complete information at http://www.sinclair.edu/services/advising/

PROGRAM REQUIREMENTS

- 1. Process for Entry into DEH Cohorts and Limited-Enrollment/Restricted Courses:
- A. Once an academic advisor has added DEH.S.AAS to a student's transcript as the intended program of study, he/she is recognized as a DEH student as of that date.
- B. Students will have a maximum of three opportunities to successfully complete each requirement including DEH 1102 and each BIO, and CHE course required by the program. All course withdrawals (W) or failures (D) or (F) will be counted as an attempt. After a third unsuccessful attempt, the student is no longer eligible to enter or continue in the program.
- C. The student's transcript is reviewed by the DEH department for cohort eligibility into the limited-enrollment courses.
- D. Students who have completed the requirements will be added to the limitedenrollment course eligibility waiting list in the chronological order in which the requirements have been satisfied. The following procedures are used to establish cohort eligibility to permit students to register for limited-enrollment courses:
 - Completion of developmental courses, if any, resulting from Placement Test Scores,
 - Provide evidence of high school level chemistry within the past five years with a grade of "C" or better **OR** completion of CHE 1111 (Introduction to Chemistry I) with a "C" or better (5-year rule applies; see Page 6). A copy must be provided <u>directly</u> to the Dental Health Sciences Office by the first of the year prior to being invited into the cohort program.
 - Attn: Tech Prep students: You cannot enter the program unless you have provided a copy of your high school transcript by January if you are planning on entering the program in fall.
 - Completion of ENG 1101: English Composition I, or equivalent with a "C" or better,
 - Completion of ALH 1101: Introduction to Healthcare Delivery, or equivalent with a "C" or better,
 - Completion of BIO 1141: Principles of Anatomy & Physiology I, or equivalent with a "C" or better (5 year rule applies; see Page 5),
 - Completion of MAT 1130: Allied Health Math, or OTM with a "C" or better (5 year rule applies),
 - Completion of DEH 1102: Introduction to Dental Hygiene, or equivalent with a "C" or better
 - HESI Test:
 - Health Education Systems, Inc. HESI Test (please refer to the Health Sciences Website: https://www.sinclair.edu/academics/divisions/hs/) Located in the right panel in the Policy process which also contains TEAS info update.
 - Cumulative grade point average of 2.7 or better. If your GPA is not 2.7 at the <u>start of the spring semester prior to your entry</u>, you will be ineligible to enter into the program in the fall. The AAAA model student must have a GPA of 3.0 Or greater to enter the program and they must have it at the <u>start of the spring semester prior to entry.</u>
- 2. In the case that multiple students complete their requirements at the same time, students will be ranked according to the date DEH.S.AAS was recorded as the student's program of study.
- 3. If more than one student has the same recorded date, the students will be ranked according to the number of non-DEH courses in the curriculum they have successfully completed.

- 4. The Dental Hygiene program invites students into the limited-enrollment courses through the AAAA model, as well as through open enrollment. For students to be eligible for the AAAA track they MUST have an "A" or "B" grade in EACH SCIENCE course required to enter the Dental Hygiene program as well as completion of their pre-requisites (listed on top of Page 5). Please refer to Page 10 for more information.
- 5. Students who have indicated DEH.S.AAS as their program of study and have not completed the requirements for cohort eligibility will continue to be monitored for eligibility each academic year. If no progress is made toward completion of the cohort eligibility requirements within two (2) years, the student will be removed from the DEH list.
- **6.** Once removed, if the student is interested in the DEH program in the future, the student must start over with seeing an academic advisor to begin the process again.

HEALTH SCIENCES

Tech Prep Policies & Procedures

Tech Prep students interested in pursuing a Health Sciences Associate Degree program at Sinclair Community College must complete the Tech Prep Health Sciences Preferred Program of Application by the return date noted on the form.

The Tech Prep office will send a list of the Tech Prep Health Sciences Preferred Program of Application information, organized by program of interest, to the Health Sciences department chairs and/or program directors and Health Sciences Advising Manager by the end of the calendar year annually.

Students may only select one program of interest and must meet all program prerequisites, admission requirements, and HESI expectations by the end of Sinclair's Spring semester of the year following high school graduation. Chemistry transcript must be provided directly to the DEH office by the first of January for fall consideration.

Students who complete all prerequisites and requirements by the deadline may receive first consideration for the Tech Prep Admission Pathway.

For all Health Sciences programs, up to 10% of their open enrollment seats will be reserved annually for qualified Tech Prep students.

	If there are more qualified Tech Prep students than there are seats, the Tech Prep Pathway Rubric will be used to rank students, with the highest-ranking students being selected first.
	Additional Tech Prep seats may be available, but that will vary by program, based on enrollment demand.
	Any qualified Tech Prep student who does not receive preferred selection will still be eligible for the program's open enrollment or competitive selection tracks.
op	rudents who decline preferred selection into the Tech Prep Pathway are eligible for future pen enrollment and competitive selection tracks, assuming they meet all eligibility equirements

DEPARTMENTAL POLICIES

1. Attendance:

- a) Dental Hygiene has attendance policies for each course. Please refer to your syllabus for specific requirements.
- 2. Continued Enrollment in the Sinclair Dental Health Program:

In order to continue to be enrolled in the Sinclair Dental Hygiene Program, a student must:

- a) Adhere to College policy as set forth in the Sinclair Community College Programs & Policies, Student Judicial Affairs Code of Conduct, and adhere to program policy as set forth in the Dental Hygiene Policies and Procedures Manual.
- b) Maintain at least a 2.0 Cumulative Grade Point Average (GPA) after beginning the limited-enrollment courses. Note: A minimum 2.7 cumulative GPA is required to qualify for entry to the limited-enrollment courses and 3.0 if you are entering as an AAAA student
- c) Earn a minimum grade of "C" in each course (or its equivalent) required by the Dental Hygiene Program. This includes all of the requirements on the graduation program sheet.
- d) Meet stated clinical objectives for each course in the Dental Hygiene Program with a minimum of 80% clinical proficiency.
- e) Meet each semester's current curriculum requirements, as specified on the graduation requirement sheet. Each dental hygiene course must be taken in sequence, and all courses in the semester must be completed by the end of the designated semester.
- f) Complete and update health and immunization records as set forth in the Dental Hygiene Admission Criteria to DEH Limited-Enrollment/Restricted Courses.
- g) Maintain current **American Heart Association Basic Life Support** (BLS) for Healthcare Providers certification.

REINSTATEMENT PROCEDURE

In order to be <u>reinstated</u> in the Sinclair Dental Hygiene program, a student must meet all eligibility criteria and will not be permitted to re-enter the program if they receive a failing grade (D or F) in two or more DEH courses.

A student who has withdrawn or been dismissed from the Dental Hygiene Program may petition for reinstatement pursuant to the procedures, and subject to the conditions and limitations listed in the Clinic Manual. Reinstatement is a privilege, and not a right. Therefore, a petition for reinstatement does not guarantee reinstatement. The Dental Hygiene Reinstatement Committee will act on all requests which are properly submitted in writing. Personal interviews may be required at the discretion of the Committee. Students will be notified in writing of the Committee's decision. Reinstatement applications are available for download in the Dental Manual in eLearn.

Accelerated Admission for Academic Achievement (AAAA) Dental Hygiene Program

The Division of Health Sciences established a pilot admission model for some of its programs named the *Accelerated Admission for Academic Achievement* (AAAA). This model was established to reward students for excellence in academic achievement. Participating programs will be permitted to accept a percentage of students into each cohort eligible to start limited-enrollment courses based on department established criteria. The Dental Hygiene program incorporated the AAAA model as an optional process for entry to the technical courses with limited enrollment.

This model for admission is in addition to the open enrollment admission Sinclair Community College has for its programs and will not prevent students who meet the established program prerequisites from qualifying for entry to limited-enrollment courses on a space-available basis.

For students to be eligible for the AAAA track (Quad A), they must meet all prerequisites for limited enrollment Dental Hygiene courses as listed on Pages 5-8 even if transferred from another institution plus the following requirements:

- Total cumulative GPA 3.00 or greater to enter program. A student must have the required GPA at the start of the spring semester prior to entry.
- MUST have an "A" or "B" grade in EACH SCIENCE course required. If a student wishes to retake a course (or its equivalent) for a higher grade and receives an "A" or "B" that "A" or "B" will replace the original grade. A student can only retake a course for this consideration one time.
- A student can only take any prerequisite or requirement course twice for consideration under Quad A rules and receive a passing grade.
- HESI Test:

Health Education Systems, Inc. - HESI Test (please refer to the Health Sciences Website: https://www.sinclair.edu/academics/divisions/hs/) Located in the right panel in the Policy process which also contains TEAS info update

NOTE: A student can make the Wait List but not be awarded Quad A designation. Once you have completed EACH SCIENCE course required, you will then be designated as Quad A and move up on the waitlist.

Quad A Track

ALH 1101 - Introduction to Healthcare Delivery (minimum of final course grade of C)

BIO 1141/1147 - Anatomy & Physiology I (minimum of final course grade of B)

CHE 1111/1151 - Intro to Chemistry I (minimum of final course grade of B)

DEH 1102 - Introduction to Dental Hygiene (minimum of final course grade of C)

ENG 1101 - English Composition I (minimum of final course grade of C)

MAT 1130 or OTM Math - Health Sciences Mathematics or any approved Ohio Transfer Module Math (minimum of final course grade of C)

BIO 1242/1248 - Anatomy & Physiology II (minimum of final course grade of B)

BIO 2205/2206 - Microbiology (minimum of final course grade of B)

Once the criterion has been established, students may receive additional points toward their total placement score for the following:

- 1. Student has an Associate of Science degree in a HEALTH program
- 2. Student has a bachelor's degree or graduate level degree
- 3. Student provides proof of being a Certified Dental Assistant (CDA)
- 4. Student is an Ohio licensed Expanded Functions Dental Auxiliary (EFDA)

An established scoring system is in place to allow students who meet these criteria to be ranked and placed on the AAAA Eligibility List according to their scores. The Program can admit up to 50% of each fall's cohort year based on academic achievement rather than placement on the waiting list. Once the 50% has been reached those who did not rank for the cohort year will be placed on the top of the list for the next cohort year.

CHECKLIST OF EXAMINATIONS AND IMMUNIZATIONS REQUIRED TO QUALITY FOR DENTAL HYGIENE LIMITED ENROLLMENT/RESTRICTED COURSE

EXAMINATIONS: All require laboratory testing results.

General physical examination by your medical doctor. Must be completed within the year preceding your first day of starting DEH limited-enrollment courses.

Eye examination: Safety glasses with permanent side shields are required; therefore, if you wear prescription eyeglasses, you may want to speak with the optometrist regarding your options. Must be completed within the year preceding your first day of starting DEH limited-enrollment courses.

Dental examination and cleaning: Must be completed within the last 6 months preceding your first day of starting DEH limited-enrollment courses.

IMMUNIZATIONS:

Hepatitis B: 2-shot or 3-shot series vaccinations or positive antibody titer (Anti-HBs)

The first injection must be <u>on or prior to</u> the first day of starting DEH limited-enrollment courses. The second injection is due <u>30 days after</u> the first injection, and the third is due <u>five months after the second</u> injection was completed. If you have already had the three-injection series, please send in proof with lab results. <u>If the injection was 10 years ago or more, you will need to have an antibody titer (Anti-HBs) completed</u>. If any injections were significantly beyond the specified time frame, a titer is also recommended. If a titer is negative or the student waives the titer recommendation, evidence of physician counseling is required and department approval.

Measles-Mumps-Rubella (MMR): 2-shot vaccinations or positive antibody titers

Varicella (chicken pox): history of disease, positive antibody titer, or 2-shot vaccination is required

PPD Skin Test: 2-shot test, QuantiFERON, or T-spot – must be completed within six (6) months prior to starting DEH limited-enrollment courses in August. A positive reaction requires documentation of physician evaluation.

Tetanus: within the past 10 years

Job Shadow a hygienist for 8 hours

Background Check: We will provide the information for you to complete this task.

Do not attempt to complete this on your own. You will be required to have a background check both before https://www.sinclair.edu/www/assets/File/Hom-Aca-AcaDiv-HS/background-check.pdf entering the program and upon graduation as required by Ohio law.

Present with current American Heart Association Basic Life Support (BLS) for Healthcare Providers certification.

NOTE: All exam/immunization information and web site for submission will be included with your notification of cohort eligibility to start limited-enrollment courses. **Please note the time restrictions on the examinations and immunizations.** If they are done too early, you will be required to repeat.

DENTAL HYGIENE PROGRAM COMMON QUESTIONS

Are there any personal attributes I should consider when thinking about dental hygiene as a career? Yes. Prospective students should have the ability to succeed in a science-based curriculum, relate well to people on a one to one basis, feel comfortable working in close proximity with people of all ages and backgrounds, be patient, and have good time management skills.

Are there any specific physical requirements necessary to perform dental hygiene functions? Yes. A dental hygienist must have use of both hands, dexterity in the fingers and tactile sensitivity to manipulate dental instruments, materials, dental hand pieces, and operate dental equipment. The use of feet is necessary to manipulate rheostat for hand pieces and other adjunct dental equipment. The body must be able to work from dental operator's stool in order to perform dental hygiene procedures. The ability to sit and stand for duration of time is also necessary. Other specific requirements include: color discrimination (differentiation of various shades of color and gradations from black to white); manual dexterity/motor coordination (discern changes in surface textures by manipulating dental instruments, control exertion of hand/finger pressure); hand-eye coordination (transfer of visual input into motor output); physical communications (perceive sound through telephone, hear commands through operator's face mask, discern blood pressure sounds); visual acuity (identify the working ends of various dental instruments and implements at a 2 foot distance); forms/spatial ability (view in 3 dimensional relationships, distinguish subtle changes from one form or shape to another, discriminate intricate measurements); language development (speak clearly so that patient understands his/her dental condition).

If a dental hygiene student (or prospective student) has a disability or physical or mental condition (either temporary or chronic) which may impact his/her ability to perform the essential skills within the program, this must be indicated on the Student Health Certificate filled out by the student's health care provider. The student must register with Sinclair's Accessibility Services Office as soon as possible and provide all required documentation and information as directed.

An employee in Accessibility Services will contact the DEH Department Chair to make a preliminary determination of whether the student is able to perform the essential skills and requirements of the DEH program, with or without reasonable accommodations, or whether any reasonable modifications may be made to the skills and requirements. These matters will be discussed with and input sought from the student before any final decision is made. The final decision of whether a proposed accommodation or modification can be implemented resides with Sinclair Community College.

Students with disabilities who enter the program do so with the understanding that they will be expected to meet course requirements with any reasonable accommodation that may be provided by the college.

Do I have to be licensed to practice dental hygiene? Yes. To apply for a license in any state, one must:

- 1) graduate from an accredited program;
- 2) pass the written National Board, a regional or state clinical / written board and a written state exam typically focusing on the state laws and rules and regulations of dental hygiene practice.

What is the annual mean wage of a Dental Hygienist? According to the Bureau of Labor Statistics, the annual mean salary for a Dental Hygienist is \$67,670 or \$32.54 hourly wage. Other information regarding scope of practice of dental hygienists and current employment opportunities can be found at https://www.bls.gov/ooh/healthcare/dental-hygienists.htm

Is the program accredited? The program in dental hygiene is accredited by the Commission on Dental Accreditation. The Commission is a specialized accrediting body recognized by the United States Department of Education. The Commission on Dental Accreditation can be contacted at (312) 440-4653 or at 211 East Chicago Avenue, Chicago, IL 60611.

Can credits earned in the program be transferred or applied to a baccalaureate degree? General studies courses included in the program were selected, in part, because they are transferable. Dental hygiene courses are technical courses and as such need to be evaluated by the institution to which you are transferring. They may or may not be transferable or applicable to a higher degree; however, there are an increasing number of degree completion programs for dental hygienists, both traditional and online.

When do limited-enrollment classes begin? Once a year in the fall semester a new cohort of students, begin the limited-enrollment/restricted courses. The program is five (5) semesters once you begin taking the limited-enrollment/restricted courses for the dental hygiene program. The program is only offered full-time, and students attend classes 5 days a week including some evening classes. Students are advised to have their finances in order prior to starting the limited-enrollment courses, since they will not be able to work.

Are there additional expenses beyond tuition and books? Yes, students purchase an instrument kit the first four (4) Semesters when enrolled in limited-enrollment courses at a total cost of approximately \$3500.00, in addition to their tuition, college fees and books. Additional fees are required for board examinations and licensure. If you have questions about financial aid, please call 937/512-3000.

• Are there any special requirements for enrolling in the dental hygiene limited-enrollment courses? Yes. Admission to Sinclair and its Dental Hygiene program does not automatically mean the student will be eligible to take the limited-enrollment/restricted courses in the dental hygiene program. A student must successfully complete the required prerequisites to qualify for the limited-enrollment/restricted courses, including maintaining a cumulative GPA of 2.7. Students must complete the HESI Test: Health Education Systems, Inc. - HESI Test (please refer to the Health Sciences Website: https://www.sinclair.edu/academics/divisions/hs/) Located in the right panel in the Policy process which also contains TEAS info update

Complaint Policy:

Should any student have a complaint regarding the institution or the program, you may file it in writing with the Commission on Dental Accreditation at the American Dental Association 211 East Chicago Avenue Chicago, Illinois 60611. Additionally, a complaint log book is available in the chairperson's office.

