**Sinclair Community College**

**Continuous Improvement Annual Update 2013-14**

**Please submit to your dean and the Provost’s Office no later than Oct. 1, 2013**

**Department:** 0375 – Psychology, 0376 – Africana Studies

Year of Last Program Review: FY 2008-2009

Year of Next Program Review: FY 2015-2016

**Section I: Department Trend Data, Interpretation, and Analysis**

**Degree and Certificate Completion Trend Data – OVERALL SUMMARY**

Please provide an interpretation and analysis of the Degree and Certificate Completion Trend Data (Raw Data is located in Appendix A*): i.e. What trends do you see in the above data? Are there internal or external factors that account for these trends? What are the implications for the department? What actions have the department taken that have influenced these trends? What strategies will the department implement as a result of this data?*

There is a trend of increase degree completion in psychology since FY10-11. Degree completion has jumped from 10 in FY09-10 to 37 in FY12-13. This is a 270% increase in the last three years. This trend may be due to Sinclair's Completion by Design initiative and members of our faculty involvement in this initiative. Mary Wells as a member of the Completion by Design team at Sinclair has been intrumental in updating the department on the pathways to degree completion. The chairperson of psychology has also worked with academic advisers to remove course work barriers to psychology majors degree completion.

The Psychology Department will remain engaged in the Completion by Design initiative through it faculty involvement. All of our full-time faculty have participated in Completion by Design workshops and several are providing leadership in this initivative on campus.

The department has organized an orientation for psychology majors which we hope will contribute to increase degree completion in the future.

**Course Success Trend Data – OVERALL SUMMARY**

Please provide an interpretation and analysis of the Course Success Trend Data (Raw Data is located in Appendix A). Looking at the success rate data provided in the Appendix for each course, please discuss trends for high enrollment courses, courses used extensively by other departments, and courses where there have been substantial changes in success.

The success rate data for the Psychology department have been consistently higher than the College and LCS Division since FY10-11 to the present. A look at General Psychology which is our must popular course offered as PSY 1100 in the semester and was PSY 119 during quarters shows consistent success rates of 66.9% in FY11-12 and 65.8% in FY12-13. We see the same trend in Life-Span Human Development which is our second must popular course offered as PSY 2200 in the semester and was PSY 208 during quarters. The data show success rates of 81.4% in FY11-12 and 78% in FY12-13 which are significatly higher than the College and LCS overall success rates during this period.

The success rate data for African American Studies show a substantial change since FY10-11 to FY12-13. Succes rates have dropped in this introduction course which was AFR 111 during the quarters system and now AFR 1100. Success rates in FY10-11 was 71.4% and in FY12-13 it dropped to 53.3%. This decrease may be due to the small number of students who took this class (N=36) in FY12-13 and lack of prerequisite to take this college course. We need to monitor this course retention and success rates and make needed changes if this trend continues.

Please provide any additional data and analysis that illustrates what is going on in the department (examples might include accreditation data, program data, benchmark data from national exams, course sequence completion, retention, demographic data, data on placement of graduates, graduate survey data, etc.

The department has drafted an articulation agreement with the psychology department of Wright State to promote the smooth tranfer of our psychology majors who get the A.A. degree from us to the B.A. and B.S. programs in psychology at WSU. Based on our discussion with the undergraduate program of Wright State, we will encourage psychology majors to take MAT 1470: College Algebra instead of MAT1440 if they intend to transfer to WSU. Psychology as a behavioral science is moving toward national recognition as a STEM discipline.

**Section II: Progress Since the Most Recent Review**

Below are the goals from Section IV part E of your last Program Review Self-Study. Describe progress or changes made toward meeting each goal over the last year.

|  |  |  |
| --- | --- | --- |
| **GOALS** | **Status** | **Progress or Rationale for No Longer Applicable** |
| To expand course offerings where appropriate and also to deactivate courses where appropriate. Such additions and deletions to curriculum come only after a department-wide review of course offerings, consistent with environmental scans and input from relevant stakeholders. | In progress  Completed  No longer applicable | We have created a pathway for psychology AA degree completion and are offering courses that will easily transfer to other Ohio colleges and universities. During the conversion from quarters to semesters, we deactivated PSY 135: Living with Loss, Death and Grief, PSY 140: Psychology of Interaction and Human Potential, PSY 141: Love and Persona Growth, PSY 165: Sport and Exercise Psychology and PSY 129: Work Group Dynamics. We have developed a Service Learning in Psychology course (PSY 2270). We have expanded Psychology in the Workplace to PSY 2228: Industrial and Organizational Psychology. |
| Continuous improvement in the quality of teaching offered by the department. The department requires at least a Masters degree in psychology or a related specialty in behavioral science to maintain and improve the quality of teaching and learning in the department. | In progress  Completed  No longer applicable | We continue to hire faculty with a master's degree in psychology or a related speciality in behavioral science to teach in the department. Five of our full-time faculty members: LeaAnn Lucas, Elaine Isbell, Jennifer King-Cooper, Mary Wells and Brandon Jablonski have provided leadership in the Center for Teaching and Learning as members of committees and Faculty Associates in the last year. The department as offered Fall 2012 and Spring 2013 In-Service Workshops to the psychology faculty to improve student engagement, success rates and degree completion. |
| In order to be responsive to college needs, online courses have been added and developed. Similarly, courses have been offered (and staffed as best they could be, given the limitations discussed earlier) at off-campus locations and learning centers. | In progress  Completed  No longer applicable | We have developed several new online courses to better meet the needs of our students. We have developed PSY 1160: African American Psychology, PSY 2220: Personality Psychology and PSY 2242: Educational Psychology as online courses since Fall 2012. |

Below are the Recommendations for Action made by the review team. Describe the progress or changes made toward meeting each recommendation over the last year.

|  |  |  |
| --- | --- | --- |
| **RECOMMENDATIONS** | **Status** | **Progress or Rationale for No Longer Applicable** |
| Develop and implement strategies for assessing student learning outcomes in all offerings within the department, including the department’s service courses. Confer with the faculty in programs across the college that require psychology courses and ensure that the outcomes of the courses support the learning needs of students in those programs. Use the results of this assessment to refine the curriculum and its delivery in order to improve student learning. Assistance from the Assessment Committee is available to help with this initiative. | In progress  Completed  No longer applicable | We have established common learning outcomes across sections for online classes and face-to-face classes. We have put in our Psychology Discusssion Forum online general psychology competencies to be covered by all insturctors teaching general psychology. Every semester we ask adjuncts and full-time faculty to identify ways to assess and report program outcomes success rates and General Education outcomes success rates in all psychology offerings. Fall 2013, we have asked the faculty to use the General Education Rubrics on Sinclair's intranet to better faciliate the measurement and data collection of Gen Ed outcomes. |
| Given the department’s large number of sections of psychology courses and the importance of these courses to students’ professional development in a many programs of study, develop strategies to achieve and assess common learning outcomes across sections. Provide appropriate resources and guidance for adjunct faculty use to ensure they are teaching and assessing these common outcomes. | In progress  Completed  No longer applicable |  |
| Identify successful practices in other departments across the college for the effective recruitment and support of adjunct faculty. | In progress  Completed  No longer applicable | We have been successful in recruiting and hiring qualified adjuncts and have provided formal and informal mentoring to all new adjuncts. We have encouraged all new adjuncts to become certified by the Center for Teaching and Learning. We have conducted In-Service Psychology Workshops for Adjuncts and Full-Time Faculty during Fall 2012 and Spring 2013. |
| Examine the Africana Studies program and reasons for its pattern of low enrollment courses. Review the program learning outcomes for Africana Studies, and revise as appropriate. Identify specific steps for increasing the program’s visibility and viability. | In progress  Completed  No longer applicable | The African American Studies Certificate was offered for the first time in Fall 2012 to help address the low enrollment issue. This certificate is being offered to students who will use African American Studies to enhance their careers in Social Work, Education and Urban Planning etc. We have promoted the new certificate at the annual African American Cultural Festival in downtown Dayton and during Welcome Week at Sinclair. In April 2013 we got OBR approval to include AFR 1100: African American Studies in the Ohio Transfer Module as Social Science/Behavioral Science course. |
| Continue to ensure that the department’s delivery of online instruction reflects current best practice in online education. Consider pursuing certification by one or two of the department’s faculty through the respected national program *Quality Matters*. | In progress  Completed  No longer applicable | Mary Wells and Carol Miller, two of our faculty are certified by Quality Matters. Each of them have assisted in the development of online course offerings. Mary assisted in the development of PSY 2217 online and Carol is the lead faculty developer of PSY 2242 which will go live in Spring 2014. |
| Given the faculty’s considerable professional expertise in topics such as learning, motivation, and disabilities, knowledge that could be very valuable to colleagues across the college, the department is encouraged to share its expertise through the programming coordinated by the Center for Teaching and Learning. | In progress  Completed  No longer applicable | Lea Ann Lucas, Jennifer King-Cooper and Mary Wells have all been Faculty Associates of the Center for Teaching and Learning. Mary Wells, Elaine Isbell, Anne McCrea-Soteaziake and Jennifer King-Cooper have all conducted workshops for other faculty at the CTL. |

**Section III: Assessment of General Education & Degree Program Outcomes**

The Program Outcomes for the degrees are listed below. **All program outcomes must be assessed at least once during the 5 year Program Review cycle, and assessment of program outcomes must occur each year**.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **General Education Outcomes** | To which degree(s) is this program outcome related? | Year assessed or to be assessed. | Assessment Methods  Used | What were the assessment results?  (Please provide brief summary data) |
| Critical Thinking/Problem Solving | | All programs | **2012-2013** | Exams, quizzes, papers, and psychology simulations (1100, 1126, 2217, 2220, 2235, 2236) | PSY 1100 77% overall pass rate on this outcome  PSY 1126 81% pass rate  PSY 2217 83% pass rate  PSY 2220 70% pass rate  PSY 2235 81% pass rate  PSY 2236 91% pass rate |
| Values/Citizenship/Community | | All programs | **2013-2014** |  |  |
| Computer Literacy | | All programs | **2014-2015** |  |  |
| Information Literacy | | All programs | **2015-2016** |  |  |
| Oral Communication | | All programs | **2016-2017** |  |  |
| Oral Communication | | All programs | **2016-2017** |  |  |
|  | |  |  |  |  |
| **Program Outcomes** | | To which course(s) is this program outcome related? | Year assessed or to be assessed. | Assessment Methods  Used | What were the assessment results?  (Please provide brief summary data) |
| Demonstrate the ability to think logically and solve problems using analysis, synthesis and evaluation. | | MAT 1250, 1310 | 2012-2013 | Exams, quizzes, papers, and psychology simulations (1100, 1126, 2217, 2220, 2235, 2236) | PSY 1100 77% overall pass rate on this outcome  PSY 1126 81% pass rate  PSY 2217 83% pass rate  PSY 2220 70% pass rate  PSY 2235 81% pass rate  PSY 2236 91% pass rate |
| Recognize and articulate an understanding of the increasing interdependence of world cultures and their consequences. | | ART 2236,  PSY 2225,  GEO 1201,  SOC 2215,  HUM 1130,  GEO 1101,  PLS 2000,  LIT 2170,  LIT 2234,SOC 1145 | 2007-2012 | Locally developed exam; Diversity awareness written assignment | Exam: 96% success rate for this outcome; Diversity awareness assignment 93% success rate for this outcome; Overall course success rate: 74% |
| Achieve group goals in a variety of social contexts. | | PSY 1160, PSY 2225 | 2007-2012 | Focus group project and presentations | PSY 160 88.5%; PSY 225 100% on assessments. Over all course success rates 75.3% and 73.7% respectively |
| Demonstrate responsibility and accountability in accomplishing goals. | | SCC 1101 |  |  |  |
| Communicate effectively in a variety of ways with varied audiences through writing skills, oral communication skills, listening skills, reading skills, computer literacy and information literacy. | | ENG 1101, 1201, BIS 1120, COM 2206, COM 2111 |  |  |  |
| Identify and describe the origins, methods, major perspectives and specialties in psychology. | | PSY 1100,1200,  222, 2220, 2217, PSY 1160, Psychology of Gender, 2242, 2228, 2214 | 2007-2012 | Locally developed exams (121/122/119); Written essay; locally developed exam (208); Locally developed exams (217); | PSY121/122/119: 62.5% s.d.= 6.05 on summative assessment tool; Overall course success rate 70.4%  PSY208: 90% on essays; 100% on relevant exam questions  PSY217: 85% on exams |
| Apply the principles of psychological science to understand and address real-world situations. | | PSY 1100,1200,  222, 2220, 2217, PSY 1160, Psychology of Gender, 2242, 2228, 2214 | 2007-2012 | Locally developed exams (121/122/119); Written assignment, interview project (208); Analysis of personality types (220); Diagnostic written assignments; focus groups (217); Focus groups & written assignment project (160); Locally developed exam, written skills & abilities essays (228); Focus group quizzes & critical thinking papers (214) | PSY121/122/119: 62.5% s.d. =6.05 on summative assessment tool  PSY208: written assignment90%, interview project 97%  PSY220: 100% on assessment of analysis of personality types  PSY217: 75% on diagnostic written assignments, 100% on focus groups  PSY160: 88.5% on focus group & written assignment project  PSY228: 86% on exam, 86% on essays  PSY214: 100% on focus group quizzes, 95% on critical thinking papers |

**General Education Outcomes**

1. Are changes planned as a result of the assessment of general education outcomes? If so, what are those changes?

We are going to ask both adjuncts and full-time faculty to use the recommended general education rubrics. These rubrics will be used to better assess general education outcomes in psychology courses.

1. How will you determine whether those changes had an impact?

We will survey faculty to see if using the recommended rubrics improve the assessment of general education outcomes and data reporting.

**Program Outcomes**

1. Are changes planned as a result of the assessment of program outcomes? If so, what are those changes?

We have asked each adjunct and full-time faculty to identify course assignments and the success rate each semester that can best assess program outcomes. This data will be collected and analyzed to generate an overall success rate on each program outcome.

1. How will you determine whether those changes had an impact?

We will monitor this strategy to see if this increases data collection, improve students degree completion and professional development.

**Improvement Efforts**

1. What were the results of changes that were planned in the last Annual Update? Are further changes needed based on these results?

The strategy of program assessment for General Edcuation outcomes and specific program outcomes has been improved since the last Annual Update. We have agreed to use the general education rubrics available on Sinclair intranet to improve our measurement, analysis and reporting of data on success rates in individual courses.

1. Are there any other improvement efforts that have not been discussed in this Annual Update submission?

We have created a psychology majors orientation and pathway to psychology A.A. degree which we expect will improve student degree completion and transfer to Wright State and other colleges. We also expect these initiatives to improve student undrstanding of careers in pschology. We have also worked with the LCS Dean, Lori Zakel to create a Two Year Psychology Course Planning Guide to assist academic advisers and students to better plan students maps to degree completion.

**APPENDIX – PROGRAM COMPLETION AND SUCCESS RATE DATA**

**Degree and Certificate Completion**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Division** | **Department** | **Department Name** | **Program** | **FY 07-08** | **FY 08-09** | **FY 09-10** | **FY 10-11** | **FY 11-12** | **FY 12-13** |
| LCS | 0375 | Psychology | PSYE.AA | 5 | 17 | 10 | 24 | 28 | 29 |
| LCS | 0375 | Psychology | PSYE.S.AA | . | . | . | . | . | 8 |
| LCS | 0376 | African Studies Program | AASE.AA | . | . | 2 | . | . | . |

**Course Success Rates**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Department** | **Department Name** | **Course** | **FY 07-08** | **FY 08-09** | **FY 09-10** | **FY 10-11** | **FY 11-12** | **FY 12-13** |
| 0375 | Psychology | PSY-1100 | . | . | . | . | . | 65.8% |
| 0375 | Psychology | PSY-1126 | . | . | . | . | . | 69.3% |
| 0375 | Psychology | PSY-1160 | . | . | . | . | . | 64.2% |
| 0375 | Psychology | PSY-117 | 86.4% | . | . | . | . | . |
| 0375 | Psychology | PSY-119 | 66.6% | 73.2% | 67.9% | 67.0% | 66.9% | 73.6% |
| 0375 | Psychology | PSY-121 | 62.2% | 62.3% | 61.2% | 63.1% | 65.5% | . |
| 0375 | Psychology | PSY-122 | 77.6% | 78.1% | 76.6% | 76.6% | 78.3% | 82.4% |
| 0375 | Psychology | PSY-126 | 70.7% | 76.0% | 72.0% | 74.6% | 77.7% | 70.8% |
| 0375 | Psychology | PSY-135 | 74.1% | 100.0% | 75.0% | 90.9% | . | . |
| 0375 | Psychology | PSY-141 | 71.4% | 55.6% | 66.7% | 100.0% | . | . |
| 0375 | Psychology | PSY-160 | 68.2% | 81.4% | 75.3% | 74.7% | 74.8% | 76.9% |
| 0375 | Psychology | PSY-165 | 84.4% | 53.8% | 89.7% | 94.1% | . | . |
| 0375 | Psychology | PSY-205 | 67.5% | 76.6% | 69.7% | 78.2% | 74.6% | 80.0% |
| 0375 | Psychology | PSY-206 | 80.3% | 74.4% | 70.5% | 71.0% | 79.8% | . |
| 0375 | Psychology | PSY-208 | 73.3% | 75.4% | 79.3% | 79.4% | 81.4% | 89.6% |
| 0375 | Psychology | PSY-214 | 73.9% | 75.9% | 82.1% | 75.0% | 93.1% | . |
| 0375 | Psychology | PSY-217 | 73.8% | 79.2% | 75.1% | 75.6% | 77.5% | 69.6% |
| 0375 | Psychology | PSY-218 | 92.9% | 95.1% | 80.8% | 86.7% | 94.4% | . |
| 0375 | Psychology | PSY-220 | 81.8% | 80.8% | 95.5% | 73.7% | 88.9% | . |
| 0375 | Psychology | PSY-2200 | . | . | . | . | . | 78.0% |
| 0375 | Psychology | PSY-2205 | . | . | . | . | . | 73.2% |
| 0375 | Psychology | PSY-2206 | . | . | . | . | . | 100.0% |
| 0375 | Psychology | PSY-2214 | . | . | . | . | . | 84.2% |
| 0375 | Psychology | PSY-2217 | . | . | . | . | . | 77.9% |
| 0375 | Psychology | PSY-2218 | . | . | . | . | . | 87.5% |
| 0375 | Psychology | PSY-2220 | . | . | . | . | . | 71.4% |
| 0375 | Psychology | PSY-2225 | . | . | . | . | . | 70.5% |
| 0375 | Psychology | PSY-2235 | . | . | . | . | . | 75.8% |
| 0375 | Psychology | PSY-2236 | . | . | . | . | . | 86.7% |
| 0375 | Psychology | PSY-2242 | . | . | . | . | . | 71.7% |
| 0375 | Psychology | PSY-225 | 68.6% | 71.7% | 71.4% | 66.7% | 71.6% | 75.9% |
| 0375 | Psychology | PSY-228 | . | 75.0% | 61.5% | 85.7% | 92.3% | . |
| 0375 | Psychology | PSY-235 | 64.8% | 80.0% | 69.4% | 68.6% | 72.7% | . |
| 0375 | Psychology | PSY-236 | 80.0% | 76.7% | 85.7% | 74.5% | 78.8% | . |
| 0375 | Psychology | PSY-242 | 96.2% | 76.7% | 79.0% | 86.8% | 73.1% | . |
| 0375 | Psychology | PSY-270 | 100.0% | . | . | . | 76.9% | . |
| 0375 | Psychology | PSY-295 | . | . | . | . | 66.7% | . |
| 0375 | Psychology | PSY-297 | 75.0% | 50.0% | 74.2% | 100.0% | 100.0% | . |
| 0376 | African Studies Program | AFR-1100 | . | . | . | . | . | 43.5% |
| 0376 | African Studies Program | AFR-111 | 67.6% | 84.2% | 71.2% | 69.6% | 64.1% | 83.3% |
| 0376 | African Studies Program | AFR-112 | . | 100.0% | 66.7% | . | 33.3% | 100.0% |
| 0376 | African Studies Program | AFR-121 | . | . | 77.8% | . | . | . |
| 0376 | African Studies Program | AFR-122 | . | . | 100.0% | . | . | . |
| 0376 | African Studies Program | AFR-297 | . | . | 85.7% | 100.0% | . | . |